



**FOR IMMEDIATE RELEASE - July 10, 2014**

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## **DISASTER ONE CHARLOTTE RECEIVES PERFORMANCE EXCELLENCE AWARD**

**Charlotte, NC** – Disaster One’s Charlotte division was awarded the prestigious Performance Excellence Award at the 2014 Crawford Contractor Connection Conference & Expo.

Disaster One was recognized as having the best POMS (Performance Objectives Monitoring System) score of over 4,500 contractors in the US. POMS scores measure time to respond and complete customers’ jobs, responsiveness and professionalism, and customer satisfaction.



(l-r) Disaster One Charlotte’s Joe Bitzan (regional manager) and Damien Monaghan (water department manager) display Contractor Connection award

### **ABOUT DISASTER ONE**

Disaster One is a privately owned and operated restoration company serving commercial and residential clients since 1977. It is a fully licensed, insured and bonded general contractor providing restoration services ranging from simple water damage to reconstruction after a major fire. Disaster One was selected as the exclusive restoration company to conserve artifacts from the historic “Miracle on the Hudson” US Airways Flight 1549 in preparation for display at the Carolinas Aviation Museum in Charlotte. Headquartered in Greensboro, NC, Disaster One also has offices in Charlotte, Fayetteville, Raleigh, and Wilmington, NC, Roanoke, VA, Lakeland and Clearwater, FL, and Atlanta, GA. To learn more, visit [www.DisasterOne.com](http://www.DisasterOne.com).

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## **ABOUT CONTRACTOR CONNECTION**

Contractor Connection, an industry leader in contractor managed repair and home improvement services, provides insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness, and customer satisfaction. To learn more, visit [www.ContractorConnection.com](http://www.ContractorConnection.com).

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